



QUALITY POLICY

CRTS Global is committed to delivering **exceptional field joint coating solutions** for pipelines, utilizing advanced proprietary robotic tools and the expertise of its people. In alignment with ISO 9001 requirements and our strategic direction, our quality policy is as follows:

- **Customer Focus:** We strive to understand and exceed customer expectations, ensuring the quality, consistency, and integrity of our pipeline coating services across all global projects.
- **Leadership & Commitment:** Our leadership pledges full commitment to quality management, maintaining and continually improving our Quality Management System (QMS) to support our business objectives and stakeholder requirements.
- **Compliance & Standards:** We commit to satisfying all applicable statutory, regulatory, and customer requirements, and to maintaining compliance with ISO 9001 international standards.
- **Employee Engagement:** We empower our global team through ongoing development, training, and open communication to achieve quality objectives and foster a culture of continuous improvement.
- **Continuous Improvement:** CRTS Global pursues ongoing enhancements to its processes, technology, and services to maintain industry leadership, drive innovation, and improve customer satisfaction.
- **Process Approach:** We apply a risk-based and process-driven approach to ensure consistent and efficient delivery of our solutions, with measurable quality objectives and performance targets.
- **Partnerships & Stakeholders:** We nurture strong relationships with suppliers, partners, and stakeholders to collaboratively enhance quality, reliability, and safety across our value chain.
- **Availability & Communication:** This policy is communicated throughout CRTS Global and made available to interested parties. The policy is periodically reviewed to ensure its continued suitability and effectiveness.

This quality policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programs and targets.

We are committed to the continual improvement of our Quality Management System and its effectiveness.

Signed:

Name:

Title: CRTS Global President

Dated: 04/09/25

BRYAN R. KRECHMER

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